

FieldEdge

Taking a CLOSER LOOK

The screenshot shows the FieldEdge software interface. On the left is a navigation menu with items like Customers, Jobs, Work Orders, Agreements, Invoices, Quotes, Items, Parts, Reports, Reminders, and Support. The main area displays a list of work orders with columns for Customer Name, Customer Address, Name, Promised Appointment, and Locations. A green magnifying glass highlights a flag icon in the 'Assigned' column. A blue magnifying glass highlights a 'Tags' dropdown menu with options like 'expense-only', 'AwesomeNewTag', and 'Approved'. An orange magnifying glass highlights a map showing technician locations near Cape Coral, Florida.

Customer Name	Customer Address	Name	Promised Appointment	Locations
Carpenter, Lyle	210 Stewart Ln - Le...	...	04/20/2020 10:00 AM - 12:...	Matlacha
Retrozynski, Jan	2030 Flamingo Dr...	...	04/20/2020 4:00 PM - 6:0...	Cape Coral
Elliot, ...	4416 Vincennes B...	...		McGregor
Acosta, Jose	2664 Sunvale Ct - Cape Co...	...		
Adkins, Shelly	2241 Barden St - Fort M...	...		
Adkins, Shelly	3035 SW 15th Ave - Cape C...	Danielle H.		
Adkins, Shelly	3035 SW 15th Ave - Cape C...	Danielle H.		
Alarcon, Elmer	5508 5th Avenue - Cape Co...	Allison G.		
Alarcon, Elmer	5508 5th Avenue - Cape Co...	Allison G.		
Abner, Jack	3616 SW 1st Ave - Cape Co...	Adam M.		
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Selecting a Dispatch Priority flag in a work order's details allows the office to easily identify and focus on the right dispatches

Adding a customizable and searchable tag to a work order keeps office and techs on the same page

With location settings on a technician's mobile device, the office will have the insight to see if techs have made it onsite