

WINTAC TO FieldEdge CASE STUDY



National Temperature Control is a family-owned air conditioning and heating company based in New Orleans. They used a Wintac solution for three years and switched to FieldEdge in 2018. This case study showcases just a few ways National Temperature Control (NTC) has benefited from FieldEdge.

“The support team makes things easy for us. **Most issues or questions that pop up are resolved in the same day**”
- Sherry, Office Manager

BENEFITS BY THE NUMBERS



380+ Customer Accounts
Managed in FieldEdge



10 Hours of Work Saved
Every Week



Invoicing Time Reduced
Thanks to QuickBooks Sync

NTC: BEFORE AND AFTER FIELDEDGE

Before

Office staff used Wintac on one desktop, creating limitations when working remote or if technical difficulties arose.

Data was organized by work order, requiring staff to manually track customers with multiple locations or accounts.

Tracking equipment models and serial numbers took extra effort.

Some Wintac features were difficult to navigate.



After

NTC can access FieldEdge from computers, phones or tablets via the cloud.

FieldEdge's customer and sub-customer feature allows NTC to easily reference customer information - even if they have multiple locations or accounts.

FieldEdge's pricebook and inventory features help store and organize equipment information.

User experience is streamlined in FieldEdge.

FAVORITE FIELDEDGE FEATURES



Instant Dispatching

Streamlines Communication between the Office and Field



In-App Pricebook & Inventory

Help Techs Quote Jobs in the Field