

We asked current customers to share their experiences of switching from an ESC solution to FieldEdge. Learn about customers' favorite features, key benefits of making the switch and more - all in their own words.

What have you noticed has been the best improvement overall to your business since switching to FieldEdge?

"FieldEdge has enabled us to integrate all of our departments and accounting, so we have real-time information."

"More paperless and way easier for our techs to use the app on their phone. Not having to mess with the server and being able to access everything online."

"We've noticed growth through quoting more work and tracking proposals through the software. It's been a better user experience for our customers."

Have you seen an increase in your bottom line? By how much?

Yes, an increase of
20%

Yes - exceeded our growth goal last year and the year prior by

15%

Which FieldEdge feature has been the most valuable to you?



"Being able to access it online from anywhere."



"Real-time updates from the field. No extra work to get information into ESC."



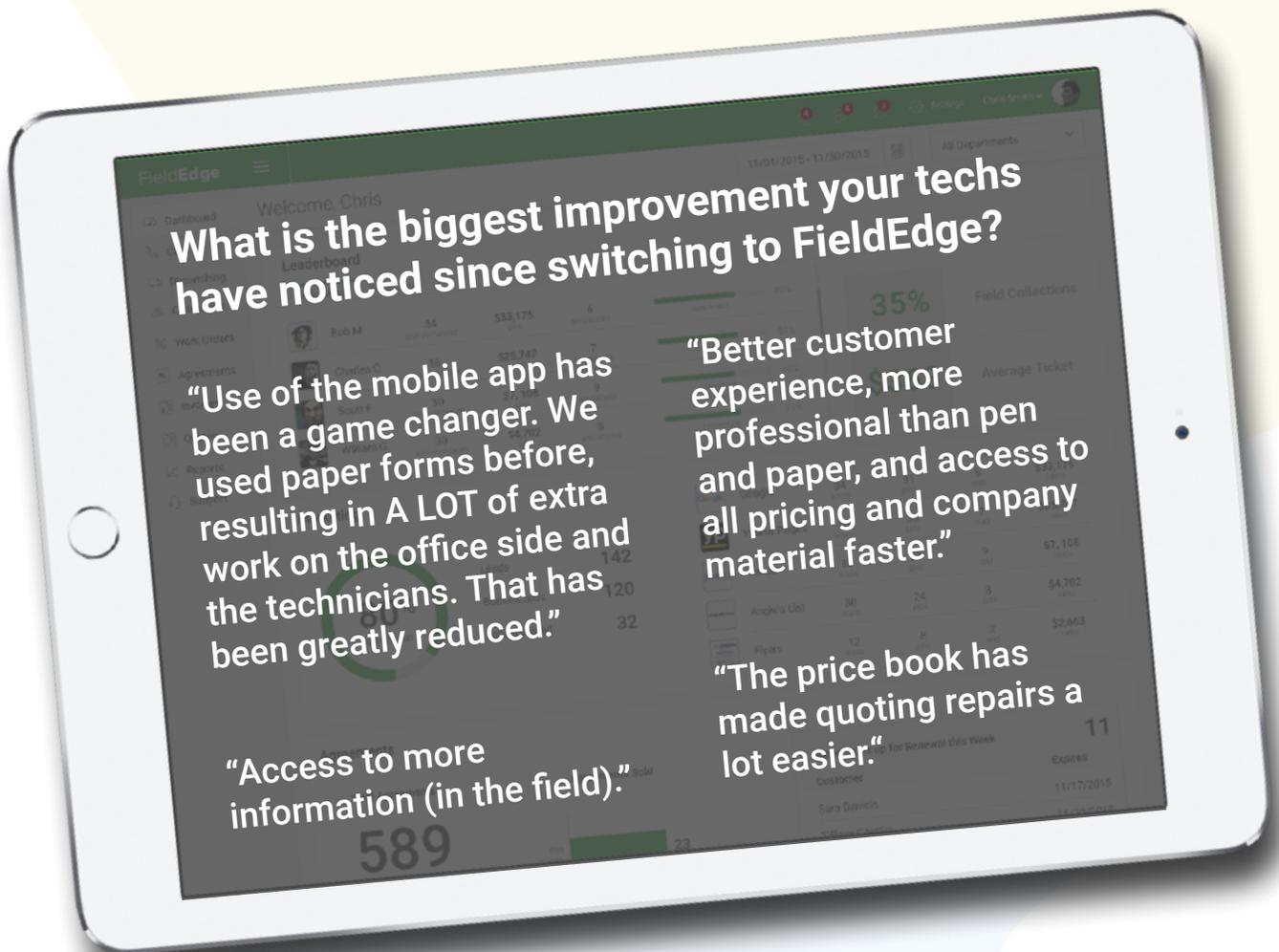
"Electronic invoicing and quotes."

Which features save you the most time in the office?

“Custom forms, pictures, documents techs upload in real time.”

“Parts requests, invoicing, dispatching.”

“The auto billing and online bill pay feature.”



What would you tell a customer who is on the fence about switching from ESC to FieldEdge?

“**Definitely switch.** The onboarding process is made so much easier since FieldEdge is very familiar with ESC data. Now we can see all work that is being done... Best change we ever made.”

“**Do it!** Enhanced customer experience, more job opportunities found through quoting processes, and way better reporting.”